



The Most Common Problems When Renting Scaffolding in Surrey Explained

Let's talk about commercial scaffolding Surrey! When a seasoned pro manages a big build, scaffolding is a necessary step. Scaffolding allows for safe access and makes the work easy at height. However, renting scaffolding can be a challenge. It's frustrating and slows everything down.

How To Make Renting Commercial Scaffolding Surrey Smoother And Less Stressful



Key Takeaways

Learn how to fix the dreaded delays

Learn how to avoid hidden fees and surprises

Learn how to ensure safety

Know how to fix poor customer support

The Dreaded Delays

You have scheduled trades, materials are ready, and everyone's raring to go. However, your rented scaffolding isn't there at the site. It can lead to delays to your entire project timeline and cost you time and money. It can be due to various reasons, including traffic or just poor planning by the scaffolding company.

How to fix it

Book your scaffolding service early. Please don't leave it to the last minute.

Double-check the agreed-upon delivery date and time in writing

Ask them upfront about their process for any unforeseen delays.

Before the scheduled delivery, give them a quick call to confirm

Hidden Fees and Surprises

Upon booking commercial scaffolding, the final bill arrives. Sometimes, you might see extra charges for things that you didn't anticipate.

The quotes may include uncertain terms and conditions or charges for things. Sometimes, a quote is overly simplistic.

How to fix it

Get a detailed quote that includes a breakdown of costs

Ask about any site-specific challenges that might incur extra costs. Ask them to highlight anything not included.

Make sure how long the quote covers.

Read the Small Print of the terms and conditions.

Safety Concerns

When working at height, safety is paramount. Make sure the scaffolding is erected correctly, stable, and follows the necessary safety standards.

However, not all the providers adhere strictly to safety regulations. They don't inspect and maintain their equipment.

How to fix it

Don't hesitate to check their credentials. Make sure they are certified and follow industry standards.

Look for professionalism and knowledge of their team.

If something doesn't look right or feel safe, do not use it. Express your concerns.

Poor Communication and Customer Support

Whether you want to extend the rental or there's a minor issue or anything in between, poor communication can add stress.

This is due to some companies having chaotic internal systems and they don't prioritize customer service.

How to fix it

Before booking, ask your question. Check how promptly they respond it.

Ask for a contact process and or a dedicated phone number

Make sure they prefer to communicate clearly

Note down who you spoke to, when, and what was discussed.

In a nutshell, [best commercial scaffolding in Surrey](https://www.alexsc scaffolding.co.uk) shouldn't be a headache. This is where Alex Scaffolding steps in. Contact today! Learn more at www.alexsc scaffolding.co.uk



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THANK YOU